

Nakiska Winter Sports School Multi-Week Program Cancellation Policy

Multi-week Programs

Cancellation at least 7days before the start of the 1 st week of the program	Re-book or full refund
Cancellation within 7days before the start of the 1 st week of the program	Re-book / NO refund
Cancellation within 24hrs of the start of the 1 st week of the program	NO re-book / NO refund
No show for the program	NO re-book / NO refund
Late for the program	NO re-book / NO refund / Attempts will be made to join up with the group on-snow

Multi-week Program Lesson Absence Policy

No make up lessons are included. Any lesson that is missed within the duration of the program will be forfeited (eg for social events, holidays, birthdays etc).

In extenuating circumstances, each case will be reviewed on an individual, case-by-case basis. Documentation may be required to support absence.

Multi-week Program Minimum Registration Number Policy

For every program (exc. Mini Ski Monster and Mini Snowboard Ninjas) there is a required minimum number of 3 people, per level for the program to run. In the event that minimum numbers are not met, you will be contacted to be offered an alternative solution or a full refund will be issued.

Multi-week Program Mountain Conditions Policy

For all December and Spring programs, in an unlikely event that the conditions are not optimal for the program to run, the programs will be postponed, an alternate solution will be offered or a full refund will be issued.